
ICANN68 | Virtual Policy Forum – At-Large Regional Leaders Meeting
Wednesday, June 24, 2020 – 16:00 to 17:30 MYT

YEŞİM NAZLAR:

Good morning, good afternoon, and good evening to all. Welcome to the At-Large Regional Leaders Meeting taking place on Wednesday, 24th of June, 2020 at 8:00 UTC. My name is Yeşim Nazlar from At-Large staff and I'm the remote participation manager for this session. Please note that this session is being recorded and follows the ICANN expected standards of behavior. We will not be doing role calls during ICANN 68 but will note attendance for all the sessions.

During this session, questions or comments submitted will only be read aloud if submitted in English and once submitted in the Q&A part. I will read questions and comments aloud during the time set by the chair or moderator of this session. If you would like to ask your question or make your comment verbally, please raise your hands. And when called upon, you will be able to unmute your microphone and take the floor. Please state your name for the record and the language you will speak, if speaking a language other than English.

Please note, this session includes interpretation in French and Spanish. To hear the interpretation, you will need to download the interpretation application. And you may find the QR code on the screen now. More information can be found in the session details on the events schedule and instructions are in chat. We have also posted all the details on the At-Large ICANN 68 wiki page. A kind reminder to

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please speak clearly and at a reasonable speed to allow for accurate interpretation and, again, to state your name each time you take the floor.

With that, I will now hand the floor over to Satish Babu. Over to you, Satish.

SATISH BABU:

Thanks very much, Yeşim, for that introduction and laying the ground rules. My name is Satish Babu and I chair the APRALO. At the outset, on behalf of the entire APRALO leadership team, I'd like to welcome everyone on the call to this session at the ICANN 68 policy forum, being virtually held at Kuala Lumpur, which is our region.

I am aware that for some of the participants who are from the Americas, the time zone is a bit tough. But thanks for joining the session and welcome to everybody. I'd like to specifically welcome any Board members, ICANN staff members, the ALAC chair and ALAC members, and my colleagues from the other RALOs—all the officers and office bearers.

We have three office bearers joining who are incoming, off elections held recently. From AFRALO, we have Abdeldjalil Bachar Bong, who's part of the incoming secretariat. From APRALO, we have Nadira Al-Araj, who's in the incoming vice-chair. And from LACRALO, we have Augusto Ho, who's the chair elect. I'd like to specially welcome all of them.

And we have one colleague of ours who's celebrating his birthday but I'm not yet sure if he's on the call. Aziz, if you are on the call, I'd like to wish you a very happy birthday. Many happy returns for the day.

With that, we will now move on to our agenda. If you note the agenda, you will see that there is no time set apart for questions. So, what we will do is that on agenda items number three, four, and five, we will leave some ... I'll request the presenters to leave some time for questions so that we can take on a few questions.

With that, I'd like to formally start the agenda item number three, which is an update on the post ATLAS-III Report, At-Large Review Implementation, and the impact on the RALOs and At-Large ATLAS-III Ambassadors. This is going to be presented jointly by Eduardo and Maureen. I'd like to request Eduardo and Maureen to limit your presentation to about 20 minutes so that we can have 10 minutes for questions. Over to you.

EDUARDO DIAZ: Thank you, Satish. Before I start, I want to check if you can all hear me okay. I guess everyone is hearing me okay, right?

YEŞİM NAZLAR: Yes. We do, Eduardo.

SATISH BABU: Yes, yes.

EDUARDO DIAZ:

Okay. Just I didn't hear anyone. In any case, good morning, good evening, and good night everyone. Today, I will be presenting the post-ATLAS III Report. The report contains 47 pages full of graphical data, analysis and recommendations based on the post-ATLAS III survey data that many of the participants took the time to answer. This report shall be used as one of the main sources of information when developing capacity building, outreach and engagement, communications, and policy engagement working plans.

Basically, this is a very high-level presentation. This is a report that has 47 pages. So, I'm summarizing here—the executive summary of the report. Today, I will be presenting, like I said ... I will be presenting the working group team members that helped slice this data and worked in developing the recommendation. After that, you will the number of participants that filled the survey. And the rest of the presentation are just the overall results and recommendations.

So now, follow me to meet the team—the next slide, please. In descending alphabetical order by first name, the team was made up by Cheryl Langdon-Orr from the APRALO region, Daniel Nanghaka from the AFRALO region, Dev Anand Teelucksingh—I have a problem pronouncing the last name. Sorry, Dev—from the LACRALO region, myself from the North American region, Joanna Kulesza from EURALO, Maureen Hilyard from APRALO, and Nadira Al-Araj from APRALO. These are the At-Large people that participated in this thing.

And from staff, we have Alperen Eken and Heidi Ullrich, both with helped with the formatting and Heidi helping with the discussion on the recommendations and so forth. I would ask everybody to have a visual applause for everyone. You can use the applause icon in chat, if you feel like it.

Next, what follows is an interesting and busy slide to keep everyone alert. It is the number of participants. And to keep you alert, see if you can come up with the final number of participants by just looking at this slide while I'm explaining it. You find it, write the number in the chat for all to see. When I'm talking about participants, these are the participants that participated in the survey. It's not the total number of participants that participated in the ATLAS-III.

First, the 89 is the number of original applications that were received for the event. And then, that reviewed to 68. From 89, it went down to 68 as the number of qualified applicants. There were 68 that were qualified. From those, 43 people were able to attend the event. Some people dropped out at the last moment. They had problems with visas and other issues. So, basically, the number of people that attended the event, that went through the process of putting the application in and all that, there were 43.

From those 43, only 35, which represented about 81%, which I believe is very good for a survey, filled out the survey. Now, there were a few people that were drop-in, that were there in the event but did not go through the qualification process. But they were drop-ins and they participated there. From those, seven additional participants

participated in this survey. So, the total number that participated in this survey were 42 people. And I see that nobody could come up with that number.

So, in any case, I would like to add, in addition to the ATLAS-III participants, that there were a number of ATLAS-III who took the survey, too. However, their responses were not taken into consideration in the majority of this report, since this survey was most focused on getting reactions from the ATLAS-III participants and such. So, let's now see the key development areas in the report, please. Next slide.

Our recommendations were spread under these four development areas. Starting from the left, we have the policy development. Next is capacity building. Down, operations and communications, and finally, outreach and engagement. The recommendations were categorized this way, within these four key development areas. These are key development areas that will be used to support and guide our At-Large Ambassadors through their At-Large journey. Now, let's look at the overall recommendations. Next slide, please.

This and the following three slides describe the sense of this report in a very general form. Specific recommendations are located with each of the questions asked in the survey. The first one, this one, it is one of inclusion. There are specific recommendations in the report geared to the inclusion of ATLAS-III At-Large ambassadors and the regional level and the At-Large level, on an ongoing basis, to ensure streamlining with regard to capacity building and outreach activities. As these

activities are moved forward, they will serve as stepping stone to greater activity in the policy advice development process.

So again, these are all the recommendations. If you want to see specific recommendations, you have to go to the actual questions and see them there. So, this is only on the overall. Next slide, please.

The next one has to do with networking. All the recommendations within the report focus on encouraging networking between and among the ATLAS-III At-Large Ambassadors and other community members to help them engage in a more effective and efficient manner, in order to utilize their unique skills in local regional member networks. So, this has to do, basically, to networking with other people within your regional areas. Next slide, please.

This has to do with data collection or surveys. Another set of specific recommendations suggests to collect data on a regular basis from ALSs and individual members on their latest activity and ICANN policy issues of interest. Data will be utilized for purposes of targeting information, as well as possible assignment of coaches or mentors, and identifying capacity building needs. Data could be collected through a survey carried out in collaboration with regional leadership staff.

So, this data collection, there are many recommendations as to survey our participants to collect more data on the specific issues, as I just said. So, the next slide, please.

This is the last overall recommendations umbrella and it has to do with the participation toolkit. There are many other specific recommendations directed to create an At-Large catalog of ICANN outreach and engagement tools, including ICANN Learn courses, webinars, and videos that address policy issues, capacity building needs, and efficient outreach and engagement skill building. And with this, I cover all the recommendations.

The next slide, which is the last one in the report, is a key result found from ATLAS-III. Even though this data doesn't come directly from the survey, this is the attendance record for the CPWG meetings, showing that data since May of 2018. And we included this graph as part of the executive summary of this report because even though the data, like I said, was not generated from the survey, it clearly shows that the event met one of the major objectives, which was the engagement of ATLAS-III participants into At-Large policy discussion. The CPWG meeting is where this happens.

To you see there, clearly, that immediately after the event, which happened to be around October timeframe last year, you can see the significant increase in attendance. And throughout last year and this year, it more or less stayed at those levels, obviously, after ICANN 67, whereabouts you can see that the attendance is decreasing a little bit. And that reduction could be related to the COVID-19 pandemic.

This also supports the fact that many participants that fill up the survey indicated, in a specific question in the survey, that they will continue to, or if they haven't done so, start participating in more At-

Large policy work. And this, which is a real data ... It's objective data. It's not subjective. It's an indication that those people that said they were going to do it, or most of them, they did it and they stayed participating in these meetings.

And that, to me and the rest of the group, is what we call "engagement." And again, for us, engagement is participation and [inaudible]. They're there. And even if they are not actively participating, they are seeing and hearing what's being said in the ICANN policy within At-Large.

So, with this, I finish my report and I am open to questions to me, or to Maureen, or anyone that was in the team that is in this call. Thank you so much.

SATISH BABU: Eduardo, can we take the questions after Maureen also has presented?

EDUARDO DIAZ: Whenever you want, Satish.

SATISH BABU: Right. Thanks, Eduardo. Over to you, Maureen.

MAUREEN HILYARD: Thank you, Satish. I'm going to be going through my report because this is the first time many will have actually seen it, although the leadership team was actually sent the report for their consideration,

pretty much as soon as we had actually completed it. But if I can just go ... I'm going to go through it really, really quickly, just to give everyone an idea of what's involved in it and what we're actually telling the Board—how hard At-Large has actually worked over the last 18 months. So, if I can have the next slide, please.

Okay. We're going through it really quickly because I'm giving everyone a chance to have a look at what we're doing. But it's straight to the point. We don't have any cover page or anything that we're actually going to put in. It's really looking at what we've actually achieved and working through this. Next page.

Starting off, we really get stuck into the report as to how it was set up, why it was set up, the Board resolutions that actually established the setting up for this report. The actual review has taken five years. We've been working on this ... From the time that we first were told that we were going to be doing the review, five years this has taken to get to this stage.

So, it's not been an easy thing. And what happens is in the traditional way of things, reviews would happen every five years. So, we're just finishing this report. And in the normal process of things, we would actually be having another view straight after. So, I think that's actually been looked at.

So, we start off with getting a general overview of each of the eight issues that we were actually tasked to show some improvement, following the comments that were made by the original review team. Next, please.

Continuing on with the introduction, we again have the eight issues. We look at what we basically achieved. But then, on the second page, we're looking at ... This is our third report since the Board said, "Okay. This is what we want you to do. These are the things we want to cover. We want to see some improvements." And this is our third report. So, it's showing how we had actually progressed with our three reports.

And looking at the graph, you will see that there are actually two issues were about 95–98% completed. And they are the membership expectations and the metrics. And there's a little bit more about that later on. Next page. These actually don't indicate every page of the report. They just indicate the key areas.

Then, section two is when we go into the issues in a little bit more depth, as to what it is that we ... How we've completed the activities that we said we were going to do. And I think that although the number of pages that the report is, is considerably less because what we've done is we've linked most of the activities to the other explanatory notes throughout the report so it's less wordy.

But as Eduardo pointed out, the highlight of the involvement of the ATLAS-III participants, related to policy because issue one was to do with policy, was to show that ATLAS-III did have an impact on what it is—on At-Large and the work that we're actually doing, which was that whole idea, as Eduardo said, about getting engagement and the value of a face-to-face—so, everything that we've been saying about face-to-face meetings. Going forward, we may do it differently. But we do have

to give them that opportunity, depending on how differently meetings are held—ICANN holds its meetings in the future. Next.

Following on from ATLAS as well, one of the extra dimensions for issue one was the development that the CPWG went into with regards to the policy platform. That's been a major influence on how we've developed with regards to policy. I think that that's been a major significant change for us. And the policy platform, which started from this group during their working on the policy topics ... And then, those policy topics went to the CPWG with a ... They created an At-Large policy platform, consolidating what were the key areas that we would focus on. And Jonathan has now developed talking points.

Leading to the second page on the slide, where we're looking at what have we done? How are we actually showing that we're actually using the policy platform. And ICANN 67 and ICANN 68, this meeting is really showing that we're really growing with regards to policy development. People are becoming more involved. And there's a lot of working going on in that area. I'm very proud of what's been happening. Okay. Next.

ATLAS-III, of course, features quite a bit because it was so important to get the feedback from Eduardo's report. And the feedback was from the words that the ATLAS-III participants actually contributed into the survey. And we have used that to our advantage. For example, we've included some of the recommendations that were made by ATLAS participants, which we are going to slot into ... It'll be up to the leaders as to where they get slotted.

But there are some examples given in the policy outreach and engagement and capacity building, as well as the operations area. These are the key work streams that are part of At-Large so that this is the work that we're actually doing and ATLAS-III participants are contributing to that work, which is really awesome. Next.

Issue one was quite a lengthy ... Had a lot of lengthy explanation because it was related to the policy side. Some of the other issues weren't as lengthy. Issue four, which was to do with At-Large leadership, and issue nine, which was to do with social media—the development of social media and using social media to communicate what it is that we're doing within At-Large and ICANN to our wider community. But in these two areas, we're very lucky. They'll say a picture tells 1,000 words. We're able to use that, rather than explaining everything—just being quite precise—but also to show the other areas, of which we have been working. Okay. Next. Next slide, please.

Okay. And again, then, the metrics was issue 16. Again, that's quite a comprehensive area, where we actually looked at the activities that we had and metrics that were actually used to identify if we had completed and achieved what it is that was needed to do. So, that has actually been ... That's quite a comprehensive area. But I think in the communications area, too, I think what we wanted to show is that there's been a lot of work going on within the RALOs. We wanted to make sure that RALO input was actually included. And the newsletters that go out from the RALOs is really, really important to that whole metrics idea of what are we doing and how can we prove that we're actually doing that work. Next.

The work stream leaders ... That's Joanna, Jonathan, and myself, and Daniel, Ricardo, who's got the new working group. The work that they've been doing is actually ... We've included that into there so we can actually show progress of what At-Large is actually involved in, what we're doing, why we're doing it and other sections. But we're getting a little bit more clarity with regards to the work that we're actually being involved in within the wider group.

Section three is a very short section but it looks at the two areas I mentioned, with regards to what do we still need to do. And the member and engagement side of things, for those who are in that group, will know that the Bylaws ... There could be some changes to the Bylaws, which we can't do anything about. It goes to the Board and then they take note of our recommendations. So, we're working on that.

And the second one, in regards to the metrics, ICANN has an evaluation tool, which we haven't ... It's being rolled out across other areas of ICANN but not so much within ... We'll probably be the last to actually get it and yet we really, really needed it for this report. But we're just saying that if we can get hold of this tool, it's going to be really helpful for us for measuring exactly the progress that we're actually making within At-Large.

SATISH BABU:

Maureen, can you—

MAUREEN HILYARD: This is the final slide. Final slide. Okay. Just to say that there is a section that looks at continuous improvement. We've gone beyond what the report actually asked us to do. And there's still lots of things that we're actually developing. And then, there's a conclusion. But this is a quick overview on what the report is. Everyone will get a copy of it. We want to table it at the wrap-up meeting tomorrow. But I'm very proud of the work that At-Large has done because every one of you has contributed to this. Thank you very much.

SATISH BABU: Thanks very much, Maureen and Eduardo. These two presentations have informed us on the kind of work that At-Large has done—the extensive work—and for some of the team members, quite intensive work as well. We have two hands up at the moment. Before we move on the to questions, a couple of comments.

One is that some of the questions may be in other languages. So, be prepared to switch to the translation. And the other comment is that in view of the short time that we have, please your questions to between one and two minutes. The first question is from Sebastien. Sebastien Bachollet, please go ahead. Sebastien, are you muted?

YEŞİM NAZLAR: Sebastien, you're not muted. You should be able to speak now.

SEBASTIEN BACHOLLET: No? Yes? Once again, I can speak now?

YEŞİM NAZLAR: Yep. We can hear.

SEBASTIEN BACHOLLET: Okay. Sorry. I will not switch to French for the time. But thank you for both presentations. Very useful. And as you know, I am a little bit ATRT3 single-minded. I think in both presentations, there are some things who came out from ATRT3—maybe it’s not a surprise—but who can be useful to put that together.

For example, the survey that Eduardo was talking about. It’s something in the ATRT3 Report. It says that each year, each SO/AC and sub-organization needs to go through a survey of their members. Therefore, it will be good to put that together and to find the best way to not duplicate the work.

And the second point is that in the proposal to replace or to enhance the organizational review—At-Large and ALAC review—we talk about continuous improvement. And it’s in the report that Maureen talked to us about. And one thing I hope you will support, as At-Large and RALO leaders, it’s the proposal of retreat of the leaders of each SO and AC for three to five days each three years to talk about continuous improvement and what will be the next and to give a report who can be used by the proposed holistic review—new specific review—that will take place, hopefully starting in 18 months—something like that—and who have a role to have a big overview of what ICANN and the different organization ...

Therefore, the two points, it's the survey and continuous improvement. I think very good and can be included in what we'll have to do with ATRT3. Thank you.

SATISH BABU: Thanks, Sebastien. Does Maureen, or Eduardo, or Cheryl, or anyone who's been part of the team want to respond to this?

MAUREEN HILYARD: I'd just like to add that yes, there are always going to be things that we probably haven't included into the report, with regards to continuous improvement, because we've been focusing on the actual issues concerned. But that's something that we will ... The sorts of things that Sebastien's talking about are things that we're always looking at—how we can actually improve and how this group, the regional leaders, can actually contribute to it.

And I hope that you actually ... It's one of the reasons why you are part of the ALT Plus Team because we need to get those conversations started. We need to involve everybody in those conversations so that we get buy-in. And then, we can just take it as advice to ICANN Org and the Board. Thank you.

SATISH BABU: Thanks very much, Maureen. The next question is from Abdulkarim. Abdulkarim, please go ahead.

ABDULKARIM OLOYEDE: I hope you can hear me. I have probably one observation. It has to do with the ATLAS-III Report. I want to, first of all, ask the presenters about this figure 10b, which deals with the participants on the CPWG, if the figure includes the co-chairs or if it doesn't include the co-chairs. Because when I went to the raw data, I believe it's including co-chairs. And this is one of the results where, actually, we're relying on.

Having said that, I want to say that multistakeholder process should welcome views and opinions of various stakeholders, even when views of minority groups or less popular views. I believe those views should be taken into consideration. And I want to put this into context. I made some observations on the report—a number of observations which was eventually reduced to one, in order to say it's like a negotiation process. You leave out some things that are not important and you bring out the one that is important.

I voiced out my concerns. Some other people voiced out their concern. And I think what we have said does not in any way affect the outcome of the report. I want to say the report is a fantastic report and there are lots of good recommendations in the report. But I think it's deficient, whereby views are not being taken or not accepted, especially when it has no particular—it has no negative consequences for the report at all. I want us to take a look at that. Thank you very much.

SATISH BABU: Thanks very much, Abdulkarim. Eduardo, would you like to respond?

EDUARDO DIAZ:

You have to help me with the first question but I want to talk about the last thing that Abdul mentioned about the comments. We did look at the comments. And in fact, there was this main issue or main comment that had to do with one of our recommendations that the survey participants face challenges that prevented them from participating in events similar to ATLAS-III. And we had a little bullet there that says, “excludes financial and visa challenges” under the survey but excludes those because we know about those.

And the comment was that we should not exclude those as part of the survey that we were recommending because there were big, big issues and affects everyone. So, we took that comment into consideration, and we just deleted that part in the report, and we just left the survey open for the group that is going to do that survey to ask whatever questions they wanted.

In fact, this whole document is just a guide. It’s not a take it or leave it type of thing. It’s a guide to help the ALAC and At-Large moving forward after ATLAS-III, with all these data that we got. So really, the idea is that if you are developing plans or moving forward or something, that you should look at this document before and get ideas from the recommendations of the actual data to move forward in the direction that whatever, [whenever], one’s move is forward.

So, yes. We took into consideration the comments—not all the comments. Even when we send them to people, they are looked at. But that doesn’t mean they will get incorporated in the document

itself. Maybe you can tweak it a little bit but it's the way the process works.

But thank you so much for that. I don't remember the first question. I really don't know. If someone can ...

SATISH BABU:

Thanks, Eduardo. I think the first question related to whether the co-chairs were included in the numbers presented in the chart, in the case of a particular question. I suggest that you take this offline with Abdulkarim.

EDUARDO DIAZ:

Okay. Thank you.

SATISH BABU:

So, thanks very much. Are there any other questions or comments on any of these two presentations? If not, we will move on to the next agenda item, which is also a significant item in terms of content and length. Not seeing any hands up.

We will now move on to agenda item number four, which is about the Regional Outreach Plans. So, we have a number of speakers here. We have the RALO chairs. We have the GSE regional teams and their VPs. We also have Joanna and Daniel, who will be speaking to us. So, I am wondering what order we should choose. Can I request Joanna to speak for a few minutes because she can set the context, and then Daniel, and then we'll go down the RALOs? Joanna, is it okay with you?

JOANNA KULESZA:

Thank you, Satish. That sounds perfect. I will, indeed, try to be brief because as you rightfully mentioned, there is a lot of ground to cover. Daniel has been absolutely wonderful, leading the work on outreach and engagement. We have various documents. You can see the dashboard on the screen. And it details different trajectories we are trying to pursue currently and in the future.

I'm looking forward to RALO chairs describing the individual strategies. I know a lot of work has gone into these. They are impressive documents. And as you will see, when these are presented, they defer somewhat, especially when it comes to the outline. But there are many common elements in terms of the outreach strategy.

We are facing significant challenges this very meeting—the way that we are communicating right now is an example of that. And the work on outreach has focused on making effective online outreach. We're looking for paths—for avenues to make these challenging circumstances as welcoming as possible.

A lot of work, as I already said, has been done by Daniel and his team. We have here, for example, Natalia, we have Shreedeeep, who have been leading the work on outreach. For this specific meeting, Shreedeeep has kindly agreed to lead the work because the meeting is held in the specific region. Natalia has been providing us with wonderful graphics and content to be shared. And all of these activities are mentioned in specific regional strategies and they link the individual initiatives that are happening in the region.

As I already said, there is a dashboard that gives you details of specific activities that are being taken. A lot of work is being done on social media. We're trying to keep both Twitter and Facebook feeds alive. Staff have been wonderful in supporting these activities. There is also work being put into reviving or updating the YouTube space—the YouTube channel that we have.

As you could see yesterday, and as you will see tomorrow, outreach has also been supported by the Policy Working Group, with Jonathan providing new ways or new means to better communicate our policy narratives.

Me, personally, I'm trying to focus on capacity building. And I've tremendously enjoyed working with the Outreach and Engagement Team—with Daniel, with all of the members of the working group. And I think we're on the same page in terms of providing outreach and feeding those interested in working with us into capacity building, making sure they understand what they end user perspective is and then pushing them on to more specific policy-related tasks.

So, this would be the overall narrative. There is a strategy for outreach. I believe there are synergies among and between regions. I wouldn't say there are points of contention. I would say that there are regional differences. And with the floor to our RALO chairs, in order of your preference, Satish, I would love to hear back from the regional strategies. What are the specific elements that we can see in each of these? And I'm really happy that Adam Peake is here as well. I'm

looking forward to hearing back from the GSE on progress made so far and the way head.

I would like to stop here and hand the floor back to you, Satish. We have, indeed, a long line of speakers who I'm certain will provide us with more details. Thank you.

SATISH BABU: Thanks very much, Joanna. Daniel is in the call right now. Daniel would you like to speak now or after listening to the RALOs?

DANIEL NANGHAKA: Hope you can hear me well.

SATISH BABU: We can hear you.

DANIEL NANGHAKA: I think the RALOs can go. Then, if I can be able to speak. That would be fine. Thank you.

SATISH BABU: Right. So, we will now move on to the RALOs. So, I would suggest maybe about four minutes per RALO. That is two minutes from the RALO chair and two minutes for the GSE. We will adopt the traditional alphabetical order, Africa to go first. Seun, are you going to be around

or you have to leave now? Yeah. Please go ahead. Can we unmute Seun, please?

SEUN OJEDEJI: Hello. Yeah. Thank you. Can you hear me?

SATISH BABU: Yes.

SEUN OJEDEJI: Okay. Yes. Thanks a lot. So, yes. Our strategy, we've already finalized it now. But what we are looking at doing that ... A lot of the things that we, of course, intend to do, some of them surely were physical. So, we now also have actually incorporated the online aspects of some of the outreaches. But the actual details of activities or the kind of events that we're going to be doing to achieve some of the strategic goals is what we now started planning from next week.

I see there is something on the agenda about collaboration on capacity building amongst RALOs. I think that at some point in time, I would suggest that RALOs' leaderships get together to discuss some of this, just because as Joanna said, we have some commonalities across the RALOs. And this time around, the challenges are more similar.

So, I think that we can actually collaborate on some of the things, especially in areas of UA, because I think that our own strategy within the region also takes universal acceptance as one of our goals. So, I

think I see ... I think APRALO's have something like that. So, we can collaborate on some of the online things that we'll be doing.

So, for us, from the region—from the AFRALO—we will be having a meeting next week to actually, then, start a plan on how we intend to operationalize the strategy that we have at the moment. But that's all I can actually update on for now. There will be more details as time goes on. Thanks.

SATISH BABU: Thanks very much, Seun. So, who's going to be speaking from Africa, from GSE? Pierre is on the call? If not, we will move on to the next RALO and we can circle back.

YEŞİM NAZLAR: Satish, Pierre is on the call. I'm just making sure that he's able to unmute. Pierre, you should be able to unmute now.

SATISH BABU: Thanks, Yeşim.

YEŞİM NAZLAR: Sure. Pierre, could you please unmute your microphone? Okay. Maybe we should try Yaovi, as he is on the call as well.

YAOVI ATOHOUN: Thank you very much.

YEŞİM NAZLAR: Perfect.

YAOVI ATOHOUN: On behalf of Pierre, we will thank you for giving the opportunity to GSE African. First, on behalf of the team, we want to congratulate the UA Ambassador from Africa because the GSE Team is supporting this initiative. And we have been working closely with AFRALO at the webinars we had in the past. And then, we fully supported the application from Africa. So, just to also add that we are committed to continue working closely on the universal acceptance activities.

Also, Pierre and the GSE Team, we had a call with regional SO/AC leaders recently to see how we can continue improving our collaboration during this period. And again, thanks to AFRALO for being part of that call. And we had good recommendations from that meeting. And the team is trying to see how we can have them implemented.

And also, we already and we continue watching the development of the plan. And the team will put input—contribute to it—as long as it’s still allowed. And we’ll hope that we can also continue supporting AFRALO and even other regions in development and implementation of this plan.

So, thank you so much for the opportunity to GSE Africa. Over to you. Thank you.

SATISH BABU:

Thanks very much, Yaovi, for presenting about the African GSE. We will now move on to Asia Pacific. Can we open the APRALO plan, please? Now, the issue is that I'm not sure if Jia-Rong is on the call or if someone else is going to present after me. So, please make it on chat. Okay. Jia-Rong is there. No problems.

So, our plan this time has changed its approach almost completely. We have chosen to adopt Jia-Rong's suggestion that we should have a goal-based approach than listing events and strategy, kind of mixed. So, I will just mention the goals and the overall picture. Of course, the central elephant in the room was COVID because it has deeply impacted everything that we do. But I'll come back to that.

The goals that we have identified, first, is encourage ALS and individual member participation in ALAC policy development, which is the most important. Second, work towards formation of new ALSs and recruitment of new individual members. Third is enhance engagement with existing ALSs and individual members. Fourth is enhance awareness about ICANN, APRALO, and ICANN At-Large. And the last and fifth is enhance regional and global cooperation between the internet governance ecosystem. So, these are roughly the goals. And we have chosen to arrange the different activities under these goals.

We also had some indication on the funding requirement. For that, I request you to take a look at the plan. And thanks to Jia-Rong for the suggestion on restructuring the document.

Now COVID has been a kind of gamechanger or dealbreaker, however you look at it. So, we've been forced to, of course, try to adopt online methodologies for engagement. And it will be interesting to have the use of a Zoom account for RALO-level activity. In fact, I would recommend a Zoom account for all the five RALOs that they can use, given the fact that there are not going to be any direct meetings immediately.

The different areas that we're looking at include all the priority areas, including universal acceptance. And we have been fairly strong on regional ... We have a bunch of regional partners and we work closely with not just the ICANN GSE but also the various other—like APNIC and APriGF. In fact, APRALO is likely to co-host its general assembly in 2022 with the APriGF, with DotAsia and so on. So, we have a number of activities that are basically visualized, working closely with these partners.

So, I'll stop here and I'll invite Jia-Rong to make his comments.

JIA-RONG LOW: Thank you, Satish. Can everybody hear me all right?

SATISH BABU: Yes.

JIA-RONG LOW: I'll just say two things. The first is the collaboration between the GSE Team and APRALO is not just GSE/APAC, which would consist of myself

and Save, the two vice presidents for Asia and Oceania, but also with the vice presidents for Middle East, which is Baher, as well as for East Europe and Central Asia, which is Mikhail. So, some of you have met him before. So, there are four of us and we are well-coordinated in working with Satish the APRALO leadership team in coming up with this updated strategy format. And I'm grateful for the collaboration. So, there's one area I just wanted to highlight, that APRALO is larger than just Asia Pacific alone. So, I just wanted to mention this.

Then, the second point is with the restructure of this format, it allows us to be a bit more flexible because it provides at a high level the goals that we want to achieve and the larger strategy. And we can adjust activities as we need to, largely because, as Satish mentioned, COVID-19 basically puts a lot of things in terms of face-to-face.

We are able to zoom into key topics we want to drive and then discuss separately the details, in terms of how we want to put them across—whether we want to do a virtual program or how do we want to involve other teams. So, it allows us the flexibility to do that. And as in when COVID-19—the situation becomes better and we can travel again, we can work on face-to-face events and that's how we're going to go about it.

One other big piece of shout out—two pieces of shoutouts. The first is, we had mentioned the ALS Mobilization Plan here, which means the commitment from both the GSE Team and APRALO to want to work together with the ALSs within the region. We have, I think the most

members. So, we will work harder to engage with our ALS in the region and to work with them to increase our engagement.

The other shoutout is really on one of the key topics we have under goal number four—is really on universal acceptance and IDNs. This remains a key topic for the region. And that deals very strongly for us in the APAC Regional Plan. So, it is a place that we will work together very strongly as well. So, to just flag these areas. Thank you for that time.

SATISH BABU:

Thanks very much, Jia-Rong. Indeed, APRALO works with more than the usual number of GSE Representatives. And we are very happy that we have been sharing an excellent working relation with all of them. And thanks for Jia-Rong for bringing it up. Now, we will move on to EURALO. I think there is a Baher.

YEŞİM NAZLAR:

Yes.

SATISH BABU:

So, since this is part of APRALO, I'd like to invite Baher to make a brief, two-minute intervention.

BAHER ESMAT:

Thank you, Satish, and good day everyone. I hope you can hear me. Just very quickly, to note that, as some of you know the Middle East

community has developed Regional Engagement Plan for the next five years, starting FY21. And again, thanks to the APRALO for providing input on this plan when it was up for public comments.

Now, the action plan for FY21 is being finalized. Should be published by next week, where you can find the details of the activities that we, in the Middle East, plan to undertake during next year.

In relation to coordination with the At-Large community, again, as you can see in the plan when it's out, you will see planned activities with the At-Large community, both from At-Large structures, as well as individual members. The goal there is to further strengthen engagement with the At-Large community in the Middle East and to invite, and to extend or expand this community region-wide and increase knowledge and understanding of ICANN and its mission.

And in light of the APRALO Regional Plan, we look forward—which we do support, as Jia-Rong has mentioned. We do look forward to working with the At-Large members from the APRALO region, particularly from the Middle East region, to realize our common goals. Thank you again for the opportunity.

SATISH BABU:

Thanks very much, Baher, for that intervention. Indeed, APRALO has been interested in the Middle East topics. And we also did a first AFRALO/APRALO joint policy response, which is for the first time it is happening. So, we are working, already, hand-in-hand with Africa.

All right. So, we move on to EURALO now. Sebastien, are you going to speak?

SEBASTIEN BACHOLLET:

I guess I have the floor now. Thank you very much. Taking into account this page, I don't know what it's "to be advice," or TBA. But somebody will explain to me. It seems that going from a Word document to a wiki page, it's not a very good way to do this. But never mind. I wanted first to thank Natalia because she has done the main part of this work. And she must have been the one to talk about that.

But I just want to be very short. We are almost finished with this proposal. I guess we will have a final decision during the next monthly call, the 7th of July. And we worked closely with the GSE. And I will be happy to hear from them after me.

What is important is that we tried to work both for outreach and inreach. And we have also to set up two general assemblies because we are supposed to have one by calendar year. And for the moment, we didn't organize anything, as we were hoping to have the last ICANN meeting face-to-face and able to organize something around. But it's not the case. But we will have to do at least something before the end of the year. And as for budget reasons, we need to have a meeting in this fiscal year, for 2021. Therefore, it will be either around EuroDIG or ICANN 71. I guess we will push for EuroDIG but that's something to be finalized.

We are still working to help all the RALOs to be able to have one step in each and every country of the region. And we have a better engagement of ALSs and members—not that in Europe, we have only ALSs. We don't have individual members. All the individual members are gathered in one single ... And when I say "single," it's single-minded ALS. And that's also showed very good cooperation within. And of course, they do a lot of things because they are just single-minded and that's good.

We work also with our partner at the regional level and we will try to use as much as possible, all meetings, if the happen to be face-to-face. But as you know, for the moment, even IGF is now going virtual—the global IGF. Therefore, we will have to find other places to do some outreach—maybe at the local level, if something happens.

I will stop here and give the floor to ... I guess it's Chris from GSE. And thank you, Chris, for your cooperation.

CHRIS MONDINI:

Thank you, Sebastien. I want to say it's going to be a very busy and interesting year ahead, within the European region. We have more clarity on ICANN 69. It's virtual, as we know—a virtual Hamburg. But then, also, ICANN 71 is slated for The Hague, which gives an opportunity to anchor the outreach activities around these two ICANN meetings. And as we've seen, we've been successful, even on the virtual online ICANN meetings, in engaging with new participants.

In that vein, the plan, which Sebastien, Natalia, and EURALO worked very hard on, also includes some possibilities for being a conduit for post-ICANN meeting readout events. And I'm eager to see how we can make EURALO, really, the convener for these in the region. And the plan also looks at geographic coverage and activating those less-represented parts of the region.

So, within the region, we have also Mikhail in Moscow and Adam, who's in Amsterdam. And we've all worked together on this plan, which is very clear. And I'll invite Adam, if he has a comment to make, to cede some of my time to him. Thanks.

ADAM PEAKE:

Hello, everybody. It's very good to be on this call. The first thing I'd like to say is just a quick word from Sally Costerton. Sally was wanting to be on the call but she had a conflict at 9:30 and with the rearranged time, couldn't swap that meeting. So, apologies from Sally. She was hoping to be with us this morning.

I have a quick meta comment, rather than one particularly from Europe. And that's to pick up on something I heard Jia-Rong say about the goals that there are in APRALO. And that was to enhance the engagement with existing ALSs. And that would also apply to individual members.

I think is a very helpful approach, particularly in this time when we can't have the physical outreach meetings, to pay some attention to what are the needs of the ALSs we have now, the individuals we have

now. And I know there's a lot of work on the enhancing and revitalizing the ALSs. But from my perspective, as the liaison from the GSE group, I think this is one that we might look at quite closely.

And I'd note that there's a plenary tomorrow at 5:00 UTC, looking at engagement and policies during—our ongoing engagement during this time for COVID. And we're not too sure how long that's going to continue.

I've enjoyed the Outreach and Engagement calls and the Capacity Development calls. So, thank you very much to Daniel and to Joanna for those. Just a final thought. June of next year, I very much hope we'll be able to welcome you in The Hague. I live in Amsterdam but I know The Hague well and it's a wonderful city visit. So, let's hope we'll be seeing each other there. Thank you very much. Cheers.

SATISH BABU:

Thanks very much, Adam, Chris, and Sebastien. We will take questions after the next two RALOs also present. So, please keep your questions noted. We now move on to LACRALO, Latin America. So, Sergio, will you be speaking?

SERGIO SALINAS PORTO:

Hello.

SATISH BABU:

Yeah. We can hear you.

SERGIO SALINAS PORTO: Together with the rest of the world, LACRALO faces unprecedented challenges in the COVID-19 era. We aim at region end users in Latin American and Caribbean to create awareness about the benefits of then participating in ICANN activities; to engage Latin American end users to integrate into At-Large activities, including policy advice from ALAC; to promote the principles of universal acceptance, DNSSEC, and knowledge about cybersecurity in the region; to promote the leadership of end users from Latin America and the Caribbean in ICANN activities; and to encourage greater participation of active LACRALO members in all outreach activities.

Our plan includes the development of a general assembly in Cancun, 2021. At this assembly, our LACRALO will be much stronger because ATLAS-III ambassadors are participating in all issues in the region, in the Outreach and Engagement, and they are all part of the LACRALO leaders.

We are working with the GSE from Latin America and the Caribbean to synchronize the DNS regional activities. We want to promote the participation of ALSs, as local coordinators of the calls, and to set up the regional events using the GSE and LACRALO leaders as assistance in order.

In order to achieve this aim, we need to increase the number of members who are involved in At-Large, to encourage participation of members through outreach activities, to participate in events in Latin America and Caribbean, especially in countries where we don't have

ALSs yet, to organize local events, working with local ALSs to promote universal acceptance, DNSSEC, and cybersecurity skills.

To continue identifying universities and academia sites to organize discussions with students and professors on governance and encourage young people to join us.

In our region, we are working on universal acceptance with some of our ATLAS-III Ambassadors, who are vice presidents of communication, of universal acceptance within or without LACRALO. And one of our working team is working in tracking the issue of DNS abuse.

LACRALO has developed two webinar programs, one working with a GSE Team and the second one set up by the LACRALO Working Group on Capacity Building. We are also thinking of [carrying out readouts] after the regional events in which LACRALO has participated.

We have a leadership program in Spanish, which we will start using in 2021. We'll have the first activity of this leaders training program. After July 2020, we will work on developing an institutional strategy plan for the Board and we will start working in the region, focusing on the 2021 assembly.

We have recently issued a call for volunteers to issue the penholders' teams, starting tomorrow. And we will start working with this group of penholders, or drafters, to submit it before the public comment period is closed. Thank you very much.

SATISH BABU: We'll now move on to Rodrigo for the GSE presentation. Please go ahead. Two minutes.

RODRIGO DE LA PARRA: Yes. Thank you very much, Satish. I trust you can hear me.

SATISH BABU: Yes. We hear you.

RODRIGO DE LA PARRA: Thank you. First of all, let me just take a few seconds to congratulate Sergio, and Harold, and all of the leadership of LACRALO for an excellent work in implementing the different working groups' activities within the LACRALO. As many of you are aware, this has taken some time in the past. But now, it's yielding results. And I just want to congratulate them for that.

They're making progress not on the outreach and engagement plans but in other aspects of the governance of LACRALO and other activities. And that's allowing them to participate fully in different substantive activities of ICANN.

That would include, of course, the alignment that we have with our regional engagement plan for Latin America and the Caribbean. We've recently reviewed the plan presented by LACRALO. And we are very happy with how this is drafted and how it makes ... It's very coherent with the plan, with the renewed LAC Strategy Plan that we've done in the past, of course with the participation of LACRALO leadership.

As you know, we have our Council for the plan—for the regional plan. And we have representation from LACRALO and they are reviewing the plan as well. Recently, we have published that for public comment and we expect that to be ready and published in the next couple of weeks so that we are able to start implementation, together with ICANN Strategic plan for fiscal years 21–25.

So, there's good alignment. We are now planning on specific activities for next year, in this very special environment of our virtual engagement. So, we are ready for that. It's going to be a complex set of activities, considering many of them need to be virtual. And sometimes it's complicated not to be next or in front of the people we want to engage with. But I'm sure that, with this continued collaboration, we'll be able to accomplish these shared goals.

Also, as Sergio just mentioned, some of the members of LACRALO are being quite active, now, in key projects for ICANN community and ICANN Organization—for example, that of universal acceptance. And they are coming together, also, with other regional organizations. For example, they are approaching LACTLD, the regional organization that gathers the different ccTLDs from the region. In the past, they've done something similar with LACNIC.

So, it seems that the integration of the different stakeholder groups in the region is coming together really nicely—not only at the level of the discussions of what's happening during the ICANN meetings but also the intercessional work and how everybody can benefit from this collaboration.

So again, my deepest congratulations to Sergio and Harold for a great job. And we at GSE in the region are pretty much looking forward to continuing this great collaboration. Thank you very much, Satish.

SATISH BABU: Thanks very much, Rodrigo. Mindful of the time and the fact that we have one more agenda item, I'd request Eduardo and Chris to stick to the two minutes. Eduardo, over to you.

EDUARDO DIAZ: Thank you. Can you hear me okay?

SATISH BABU: Yes.

EDUARDO DIAZ: Just a couple minutes. In NARALO, basically, we're going to forget about outreach. I don't know how you do outreach virtually. So, we're going to ... We took a radical approach to our plan. And basically, what we're going to do is focus on engagement with our membership via capacity building. And basically, we're going to convert our monthly meetings into capacity building meetings, since that meeting, everybody participates—participating every month.

And based on a survey that we sent previously, before the pandemic started, using the guidelines from the ICANN mission, the strategic objectives from ICANN, policy discussion from the CPWG, and other

meetings that other working groups, and the At-Large Operation, Finance, and Budget discussions. We're going to check every monthly meeting, to bring issues that are pertinent to that guideline. And we're going to have about 40 minutes of the monthly meeting to have this presentation of about the issue, then about 20 minutes of discussion on that issue.

We're going to do that the next 12 months, see how it works. We're going to have checkpoints every three months to see if we are on target. And the idea here is to increase the engagement of our membership, to not only come and participate in our meeting but move the discussions into the CPWG—some of our members into the CPWG discussions.

How we're going to measure that is we're going to track the attendance of our monthly meetings and the attendance in the CPWG, but just the members that come from our region, to see if have been able to engage people into getting not only in our meetings but on the CPWG policy discussions. This is not for tracking people. We're going to use the aggregate—total aggregate—to see if we are really being able to engage using this approach. And that's basically what it is. Thank you.

SATISH BABU:

Thanks very much, Eduardo. Over to you, Chris.

CHRIS MONDINI:

Yes. Hi. I am acting as VP for North America as ICANN looks for a new GSE leader for the region. And Joe Catapano and I work with Eduardo and NARALO leaders. And I have to commend them because they really had to do this plan twice. They had a very thorough plan in place before we went to so many online platforms.

But I'm really pleased with this plan because it tests two things. As Eduardo says, it tests more, almost, inreach, a little along the lines of what Adam Peake was saying earlier, of engaging and activating existing ALSs and existing members. And so, I'm eager to see how that activates their participation and interest in ICANN adherence.

And also, it's very topic-based. So, using the various white papers that ICANN is publishing or ICANN's community structures put out and a deliberation of ideas approach, where some of the conversations will be less about process, and administration, and all of the important mechanical work that has to take place to run a Regional At-Large Organization but also to just talk about the substance of ICANN and to see if that is appealing and helps both grow and give benefit to the At-Large members in the region.

So, that's for all of that hard work and I look forward to seeing the results we achieve together. Thanks.

SATISH BABU:

Thank you very much, Chris. Now, we have Daniel, who has not spoken as yet. Daniel, you have about a maximum of two minutes. Please go ahead.

DANIEL NANGHAKA:

Thank you very much, Satish. I'm going to be so much brief because at least I trust confidently that quite a number of things have been spoken. During this time, we've been able to see an adjustment in a lot of ways in which Outreach and Engagement has been working. And we get in another mode, what is so much virtual. And here, we've had to show the power of the Social Media Working Group, the power of Capacity Building. And also, we bring forth the very strong collaboration that is coming in from GSE staff and the different groups that are involved in this.

Also, quite a number of adjustments will be happening soon, especially in the leadership of Outreach and Engagement, whereby in one of the leadership meetings of the co-chairs, it was resolved that each region will be having at least to liaison points. So, after this meeting, we shall be resuming how we're going to be able discuss effective engagement with two liaison points coming from each region.

I would also like to share that the upcoming ICANN 69 meeting that will be happening, it is going to be ... The collaboration is going to be headed by Natalia, with reference to the Social Media Working Group, for the design and plan of how to be able to engage with the community, both in and out of the community. The events going virtual does not mean that we lose out on our milestones that we have to achieve, but also to enhance ways in which we communicate.

And through this, I'm happy to mention that a dashboard has been created, whereby all virtual events have to be listed there, such that you do not get lost on where to find information on how to engage or how to participate, respectively.

We have seen a lot of collaboration happening, especially in the drafting of the RALO strategies. And I'm happy to share that we have come to the roundtable and discussed what works best for each region. In this meeting, you've heard GSE share, you've heard the co-chairs share, and you have had the leadership share. But we have also been able to hear from the community on how we can be able to enhance Outreach and Engagement. And also, further, the Capacity Building has been key in this. And a lot of adjustments have been happening, out of which some of you have realized it.

But the most important of all, we are not leaving behind the ALSs. There will be direct communication with the ALS on how they can be able to report to their respective communities and also to enhance their understanding on ICANN activities and the ICANN mandate and how they can be able to contribute effectively to policy discussions. Many time, our ALS communities—

SATISH BABU:

Daniel, your two minutes are up. Sorry.

DANIEL NANGHAKA: Yeah. I would like to just simply end by saying we'll still continue to engage and collaborate to be able to enhance the works. Thank you very much.

SATISH BABU: Thanks, Daniel. And apologies for the lack of time. We have one more agenda item, which is just to start up the process of cleaning up of the email list. Silvia has actually put together a page with the different RALOs and their rules regarding the email list. We have had some problems of so-called fictitious accounts—email accounts which have subscribed to the list. And some of these, actually, are sometimes disruptive.

So, we would like to start up a process. And if the RALOs can come to a common agreement on how to do this—how best to do it—there are some options provided here in the page. For instance, we can restrict the mailing list to only members—individual members or a RALO member, etc. But every approach has its own flipside as well. So, this is something that we might need to discuss with other RALOs as well. And we will continue these discussions in our regional leadership meetings.

I will stop with that. And are there any quick comments that anybody would like to make? We have one minute. If not, I'd like to ... Sebastien raises the question of "our WhatsApp." Actually, the text was adopted from an email that had sent to staff. So, that is why it is referring to a specific RALO. So, it could be different for different RALOs as well.

So, I'd like to thank everybody who participated, especially the interpreters and the staff who provided tremendous support through the last several days, and even for this session. And I'd like to wish you a very good rest of the day and week. And thanks for joining. And this session will be adjourned shortly. Back to you, Yeşim, for adjourning the session.

YEŞİM NAZLAR: Thanks so much, Satish. And thank you all for joining today's session. This meeting is now adjourned and the recording will now be stopped. Thank you.

SATISH BABU: Thank you. Bye-bye.

YEŞİM NAZLAR: Thank you all. Bye-bye.

[END OF TRANSCRIPTION]